



12 December 2024

Dear Parents/Carers

**Subject      Transport for London – Zip Oyster Photocards**

Transport for London (TfL) have sent us the following information in regards to Zip Oyster photocards:

*'Applications for all Oyster photocards are now open. If your child has an expired 5-10 or 11-15 Zip Oyster photocard you can now apply for a new Zip Oyster photocard.*

*Please apply as early as possible to ensure that you receive your new photocard before 31 December 2024. Expired photocards will not be accepted for travel on TfL or train operating company services from 1 January 2025. [You can apply for a new photocard via the TfL website.](#)*

*The online application process only takes around ten minutes to complete, and you will need:*

- *A clear digital photo of your child*
- *Your child's valid machine-readable passport*
- *A debit or credit card to pay the £15 administration fee*

*If your child doesn't have a valid, machine-readable passport, start your application online and you will be prompted to download and print a letter to take to the Post Office to complete your application.*

*We are sorry for the inconvenience this incident may have caused and thank you for your patience.*

*Once your child has received their new Zip Oyster photocard, they should start using it straight away.'*

Full details about the application process are available on the TfL [website](#).

Yours sincerely,

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